Data Centre Support Engineer

Do you have a strong passion for computing, especially hardware? Are you looking for your first break into IT? This Data Centre Support Engineer position could be just for you.

Company overview
Memset is a small, friendly, multi-award-winning company providing managed hosting and cloud services to businesses and government. We are a naturally open-source leaning company, primarily very technical hence demanding of our technology. Our approach is one of smart people and automated systems.

Job function
Working in our UK data centres you will be responsible for installing and maintaining enterprise level hardware as well as being involved in the maintenance and upkeep of the data centres themselves.

Your day-to-day duties will include:

- Helping with server setups/ configuration and support
- Installing immaculate cabling
- Server rack wiring, disk swaps, physical server installs, lifting servers and asset management
- Keeping the data centre clean, organised and efficient, working to 5s principles
- Troubleshooting physical problems and addressing issues within the facility
- Working on trouble and support tickets
- Monitoring and maintenance of the data centre infrastructure

Previous experience is not necessary since full training can be provided. However, you must have good knowledge of, and demonstrable interest in, PC and server hardware and be hugely passionate about technology. You will also need to have a full, clean UK driving licence.

Due to the nature of the position, you must be able to lift at least 15kg (33lb) over head, be happy to work as part of an on-call rota, and willing to work overtime when required.

The following will be beneficial to your application:

- A logical approach and the ability to use your own initiative to get the job done
- Good communication and organisational skills.
- A 'can do' and pro-active work ethic
- Be able to understand and follow process
- Ability to work alone or be part of a team

As part of the recruitment process you will be required to complete personality profiling, aptitude tests as well as a basic DBS check (formerly CRB check) and Security Clearance (SC).

Benefits: discretionary bonus, private healthcare (incl dental), life insurance, critical illness insurance, 25 days' holiday plus bank holidays, holiday reward scheme, childcare vouchers and many more.

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	FS 600656	EM S600657	IS 588114